



Dear Valued Customer,

The Bank of Turtle Lake is taking precautions as more confirmed cases of COVID-19 (the Coronavirus) arise in North Dakota. Our goal is to keep our customers and staff safe and healthy. We reassure you that your money will remain safe and accessible even in the midst of the coronavirus outbreak.

During this time, we ask to please:

- Use our drive-thru for regular deposits and withdrawals.
- Use ATMS for cash withdrawals. We are disinfecting our machine throughout the day and is being monitored daily to make sure adequate cash is available.
- Our online banking and mobile banking app is available to use at your convenience from home/work. If you haven't yet signed up, please consider in doing so.
- If you need to meet with a loan officer/lender or get into your safe deposit box, please contact the bank at 448-2323 to set up an appointment.

Our banking team has been meeting regularly to put plans into place during this outbreak. We will continue to serve our customers and provide a safe and healthy environment for our customers and staff. Thank you for helping us with this matter.

Thank you,

Bank of Turtle Lake Staff